

CORPORATE INSOLVENCY DIVISION

Submit Application to Lay Claim on Assets of Dissolved / Struck Off Company

User Guide for CIMS Internet Portal

https://eservices.mlaw.gov.sg/io

Last updated on 28 Feb 2022

Table of Content



S/No.	User Guide	Page
1.	General Information	<u>3</u>
2.	Application to Lay Claim on Assets – Dashboard	<u>4</u>
3.	Application to Lay Claim on Assets – Introduction	<u>5</u>
4.	Application to Lay Claim on Assets – Company Details	<u>6</u>
5.	Application to Lay Claim on Assets – Applicant Details	<u>7</u>
6.	Application to Lay Claim on Assets – Asset Details	<u>19</u>
7	Application to Lay Claim on Assets – Confirmation	<u>27</u>
8	Application to Lay Claim on Assets – Payment	<u>30</u>
9.	Application to Lay Claim on Assets – Acknowledgement	<u>36</u>

Submit Application to Lay Claim on Assets of Dissolved / Struck Off Company



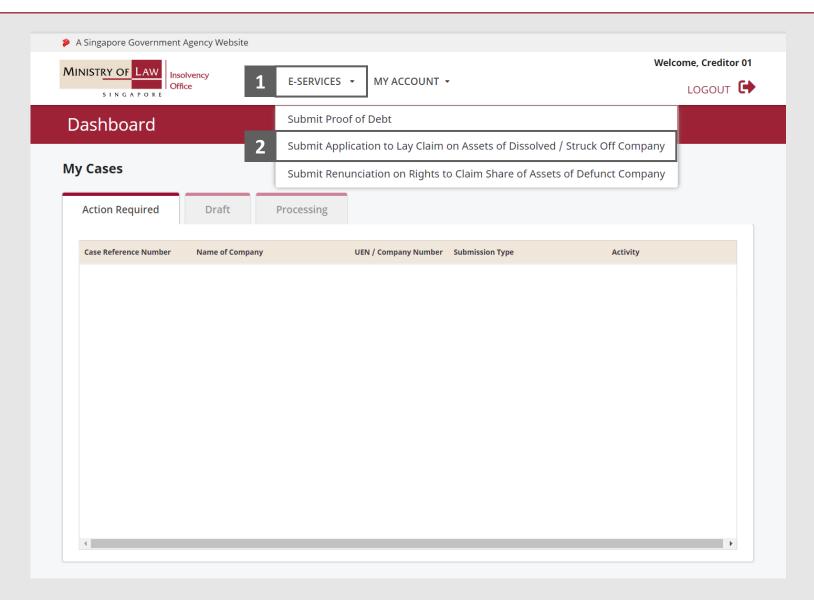
General Information

- 1) CIMS Internet URL: https://eservices.mlaw.gov.sg/io
- 2) Please ensure that you access the Portal using the latest versions of Chrome, Microsoft Edge or Safari.
- 3) Singpass login is required to access the e-services.
- 4) You may click on \neg Arrow Down icon to select from a dropdown or click on the box to filter the options.
- 5) You may input a date field using the Calendar icon to select a date.
- 6) If you encounter any issue, please contact us at ContactUs@OneMinLaw

Application to Lay Claim on Assets – Dashboard



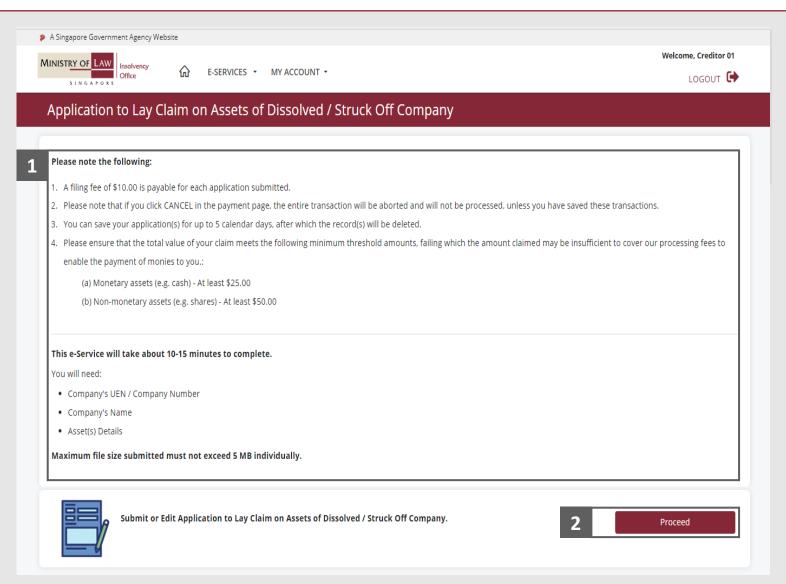
- 1 After you have logged in to the CIMS E-Service Portal:
 - From the top menu, click on **E- SERVICES**
- 2 Select the Submit Application to Lay Claim on Assets of Dissolved / Struck Off Company.



Application to Lay Claim on Assets – Introduction

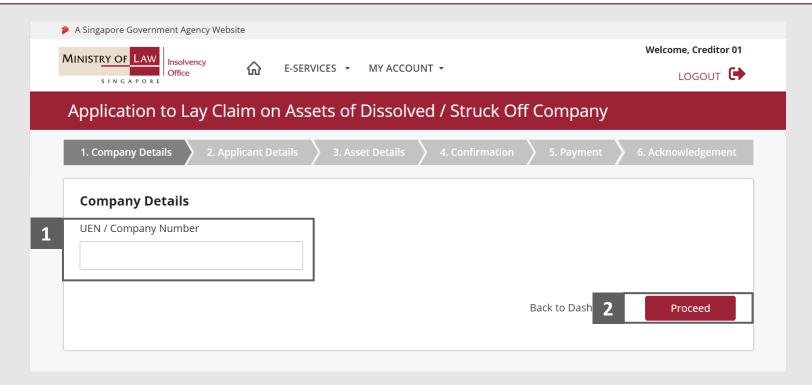


- 1 Read the notes carefully.
- 2 Click on the **Proceed** button.



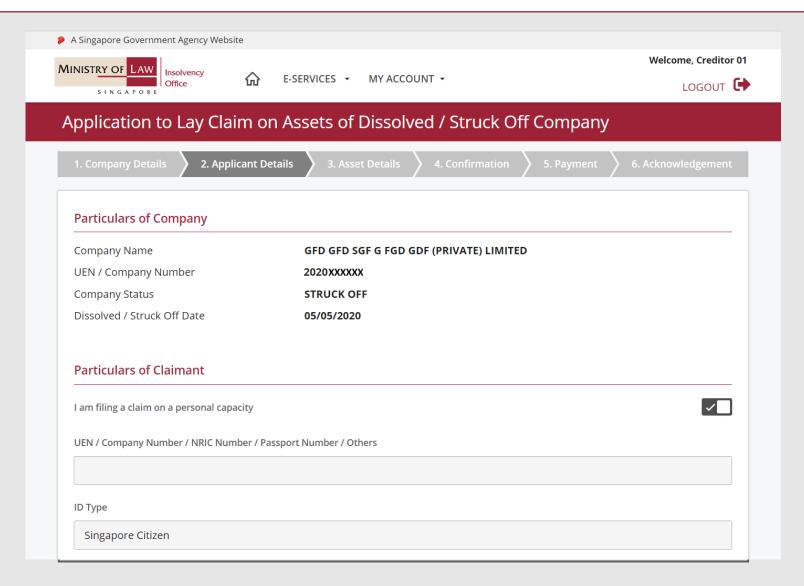


- 1 Enter the UEN / Company Number.
- 2 Click on the **Proceed** button.



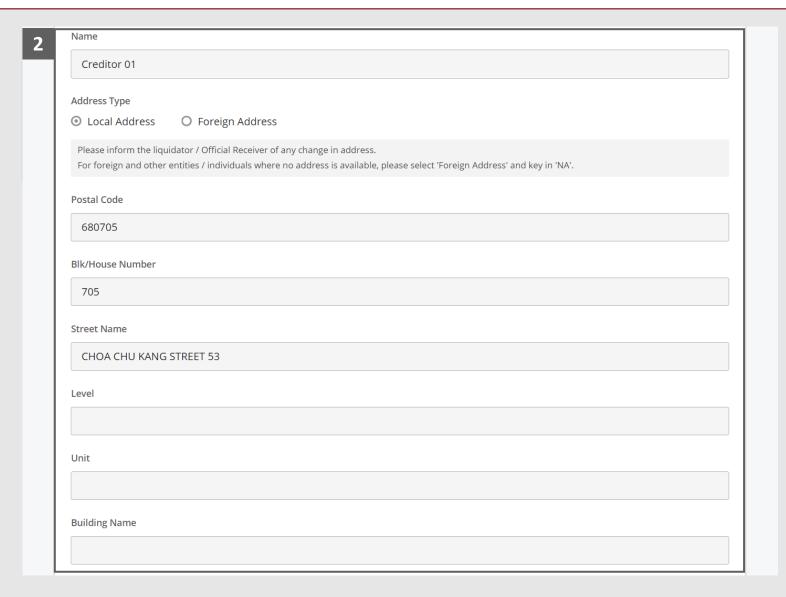


In the Applicant Details page, review the Particulars of Claimant information



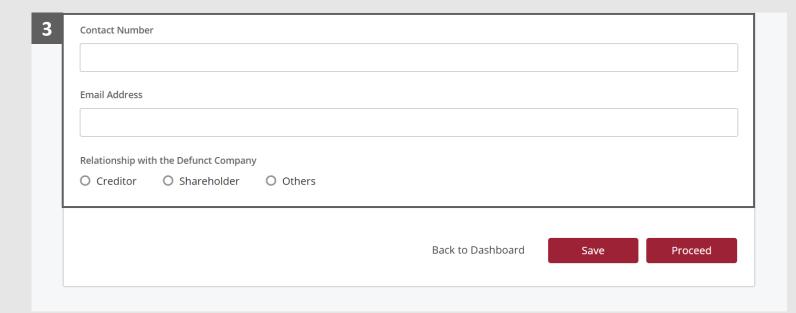


Continue to review the Particulars of Claimant information.



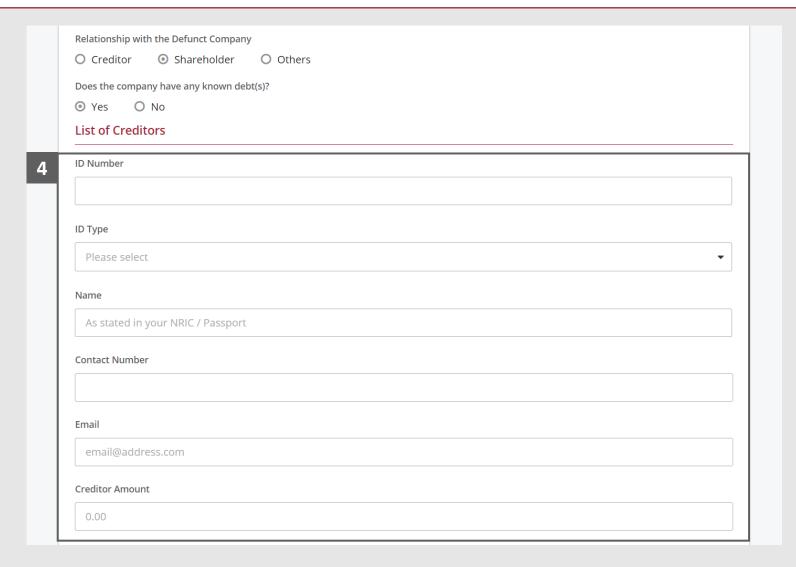


3 Update the Claimant's contact information and Relationship with the Defunct Company.



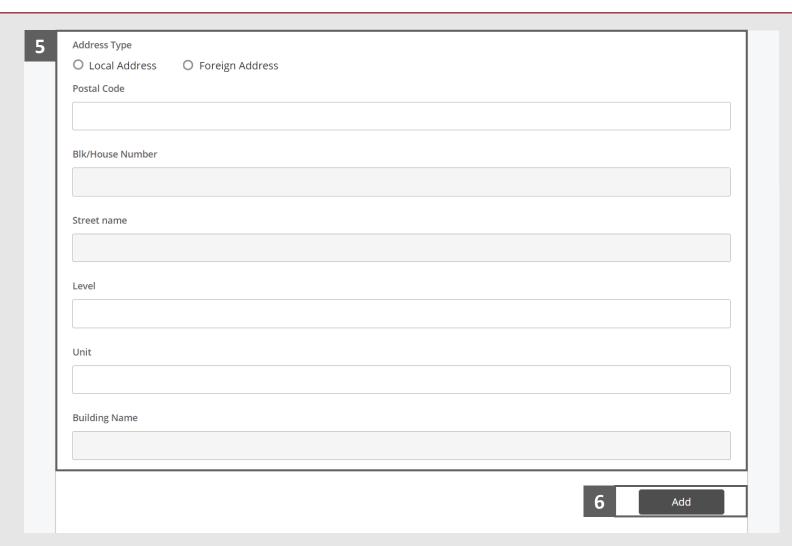


For **Shareholder** of the Defunct Company with known outstanding amount(s) due, fill in the Creditor's details.



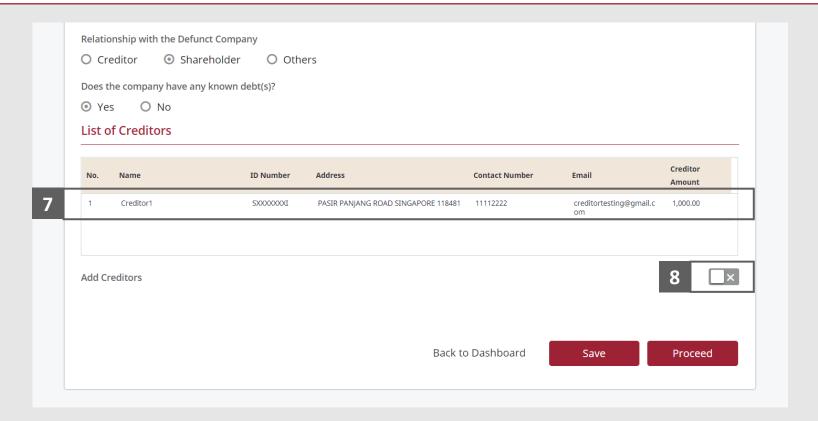


- 5 Continue to enter the Creditor information.
- 6 Click on the **Add** button.



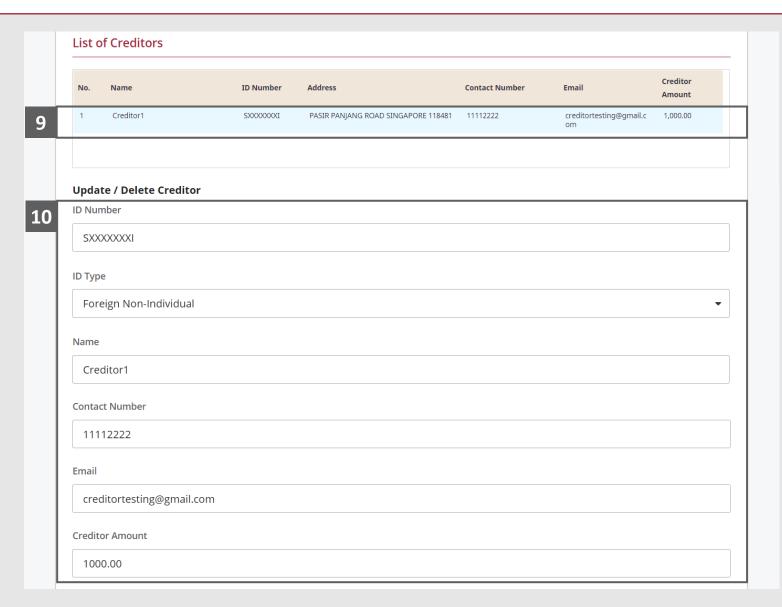


- 7 Verify the added Creditor record.
- 8 Turn on the option AddCreditors to add another creditor.



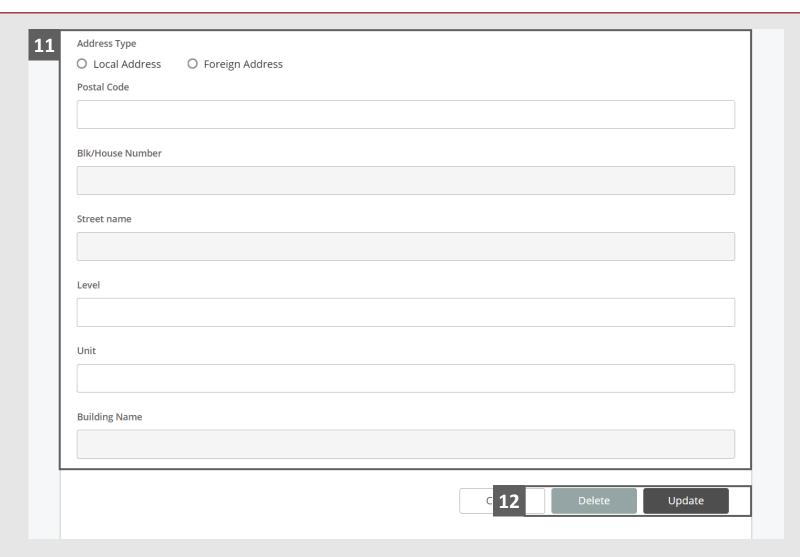


- 9 To update or delete a record, select and click on the record.
- Edit the **Creditor** information if needed.



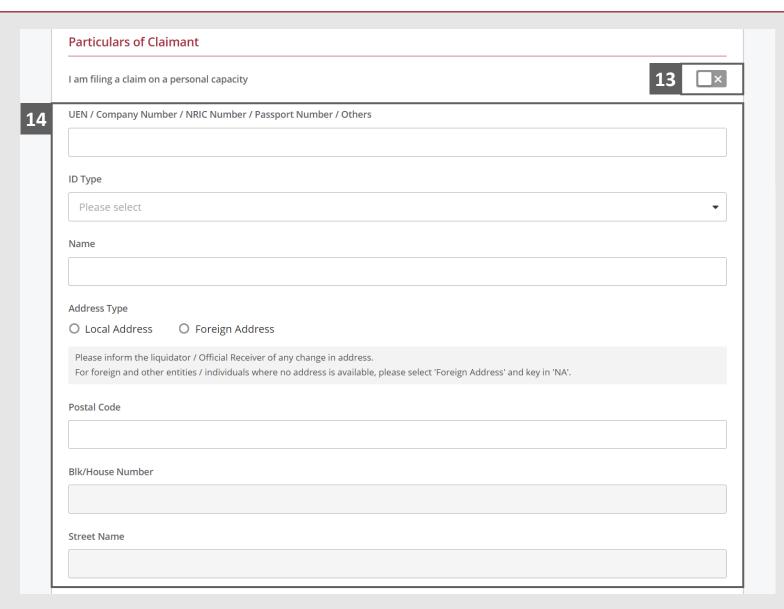


- Continue to edit the Creditor / information if needed.
- Click on the **Update** button to save the changes or **Delete** button to delete the record.





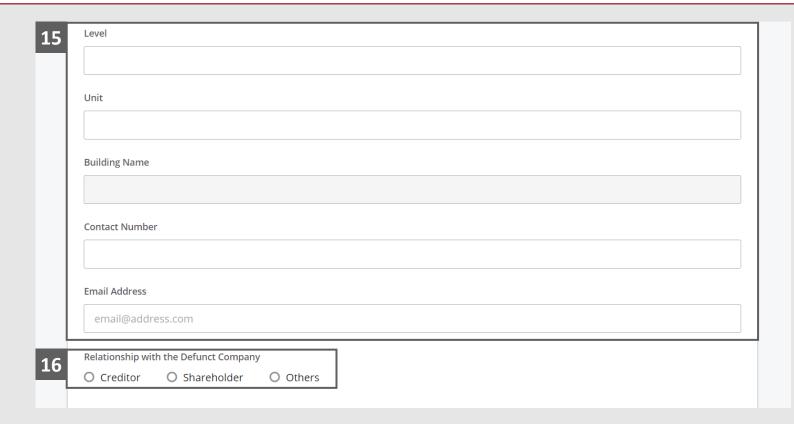
- Alternately, you may turn off the option I am filing a claim on a personal capacity to enter new claimant record.
- Fill in the Particulars of Claimant information.





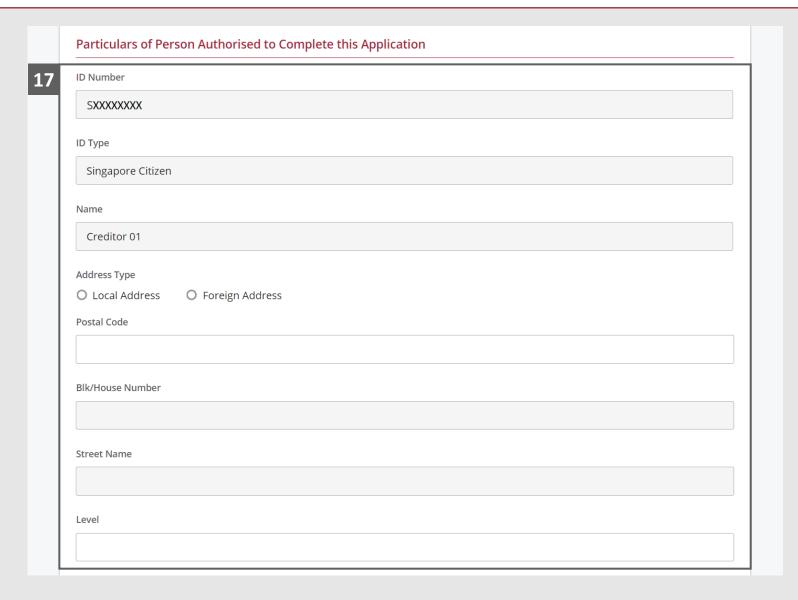
- Continue to enter the new Claimant information.
- For Shareholder relations with Defunct Company and with known debt, enter the creditor information.

Please follow the same steps at 10-14.



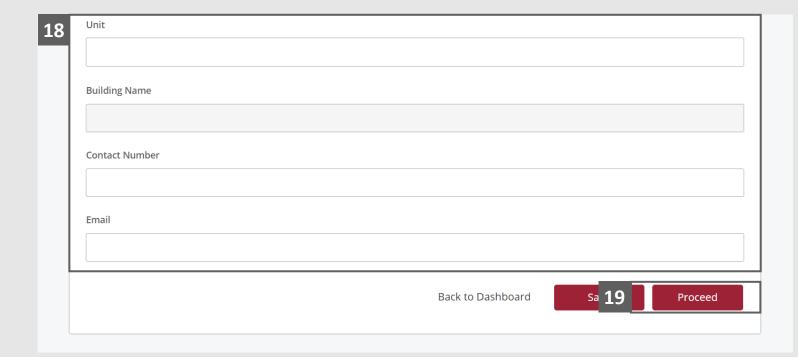


17 Review and update the
Particulars of Person
Authorised to Complete this
Application information.





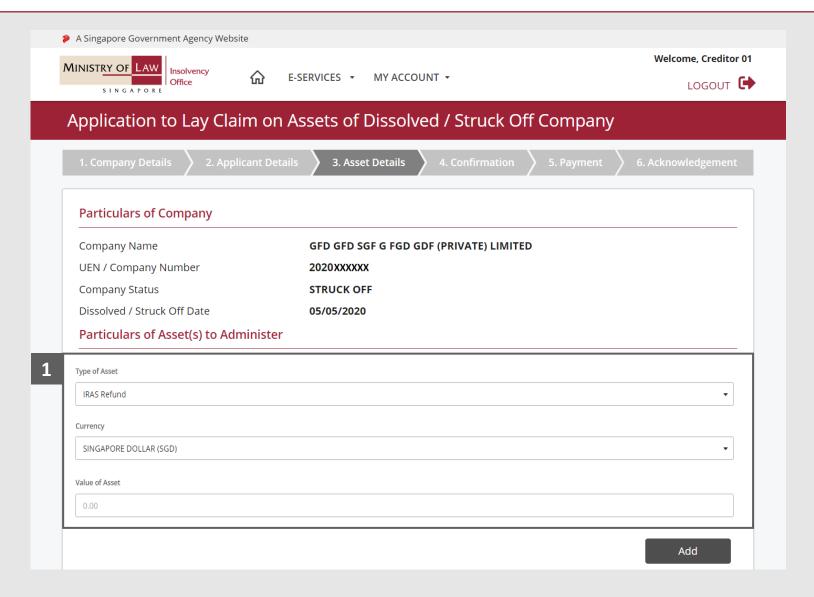
- 18 Continue to update the
 Particulars of Person
 Authorised to Complete this
 Application information.
- 19 Click on the **Proceed** button.





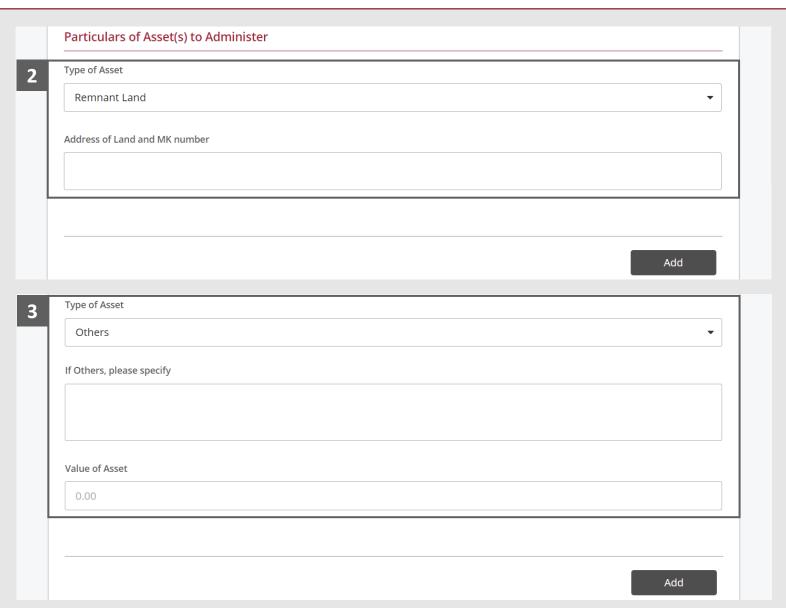
In the Asset Details page, enter the Particulars of Asset(s) to Administer information.

For Asset Type IRAS Refund or MOM Refund, enter the Currency and Value of Assets.



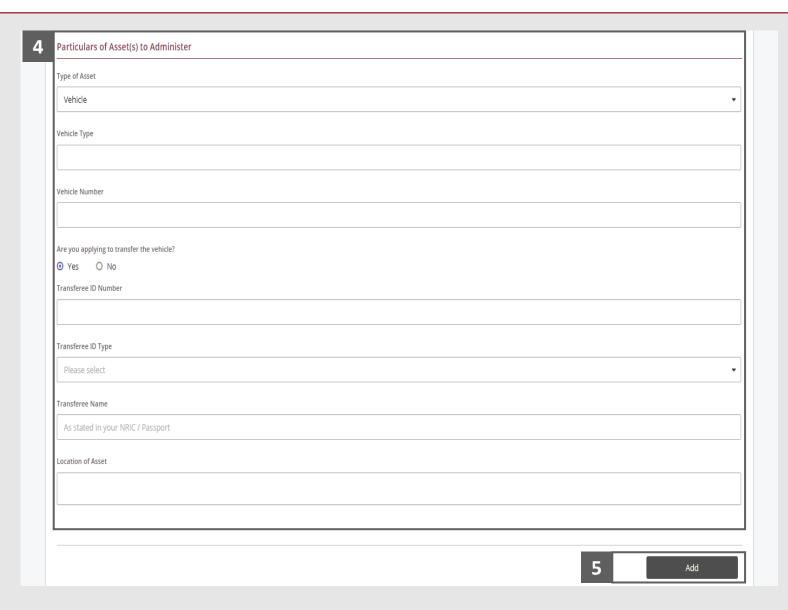


- 2 For Asset Type Remnant Land, enter the Address of Land and MK number.
- For Asset Type Others, specify the Assets and enter the Value of Assets.



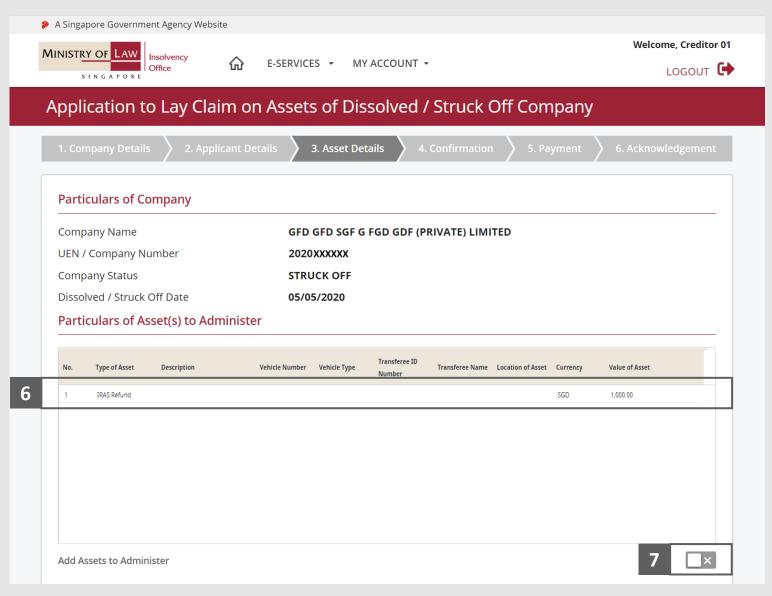


- For Asset Type **Vehicle**, enter the vehicle information.
- 5 Click on the **Add** button to save the entered information.



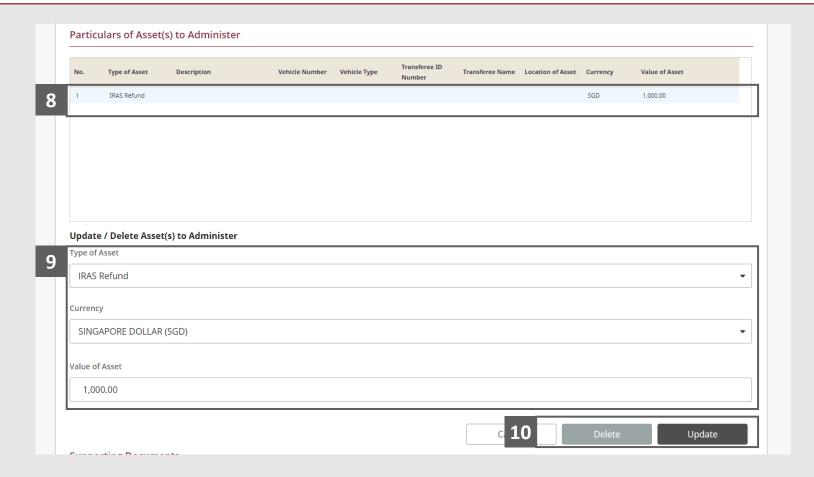


- 6 Verify the added Asset record.
- 7 Turn on the option Add Assets to Administer to add another asset.



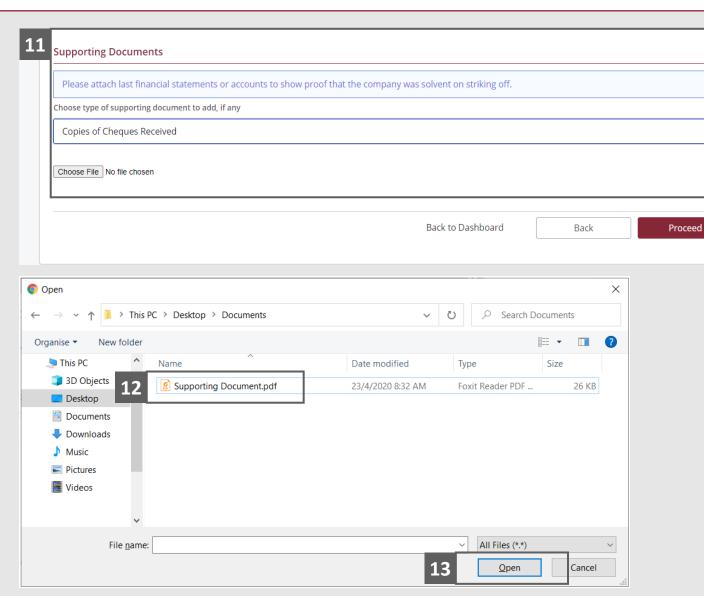


- 8 To update or delete a record, select and click on the record.
- 9 Edit the **Asset** information if needed.
- Click on the **Update** button to save the changes or **Delete** button to delete the record.



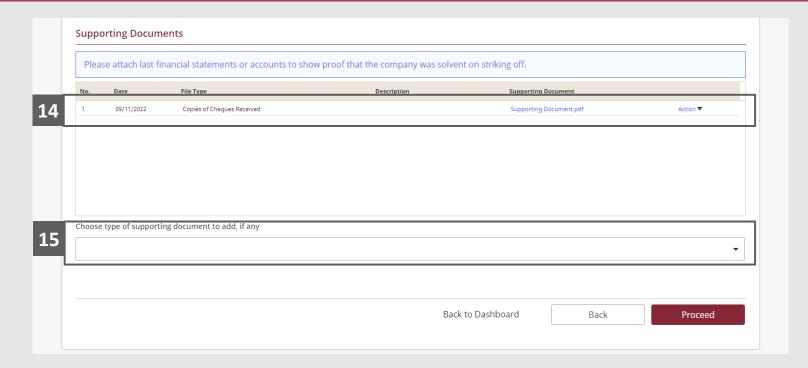


- Select the document type and click on the **Choose File** button to upload supporting document.
- Select a document to be uploaded
- Click **Open** to upload the selected file.





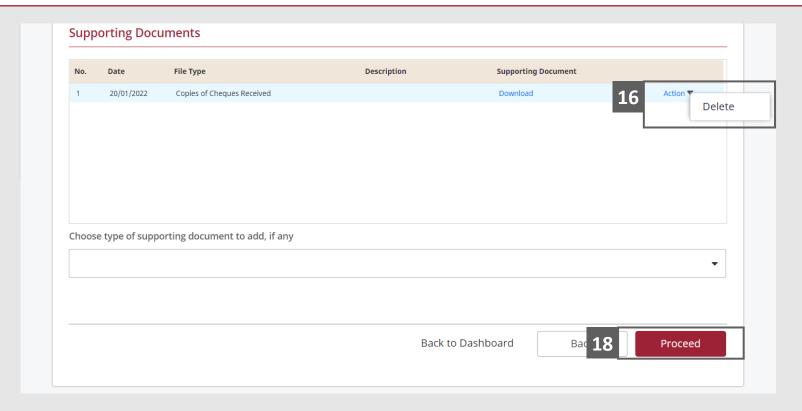
- Verify the added supporting document record.
- You may select document type to upload another supporting document.

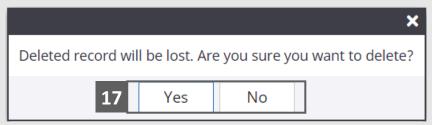




- To delete a Supporting

 Document, click on the **Action**dropdown and select **Delete**.
- Click on the **Yes** button to acknowledge the confirmation message.
- Click on the **Proceed** button to continue.

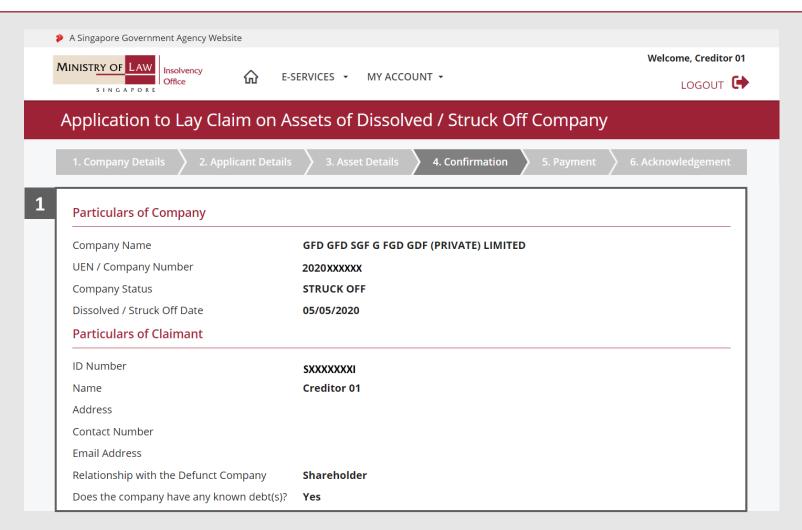




Application to Lay Claim on Assets – Confirmation



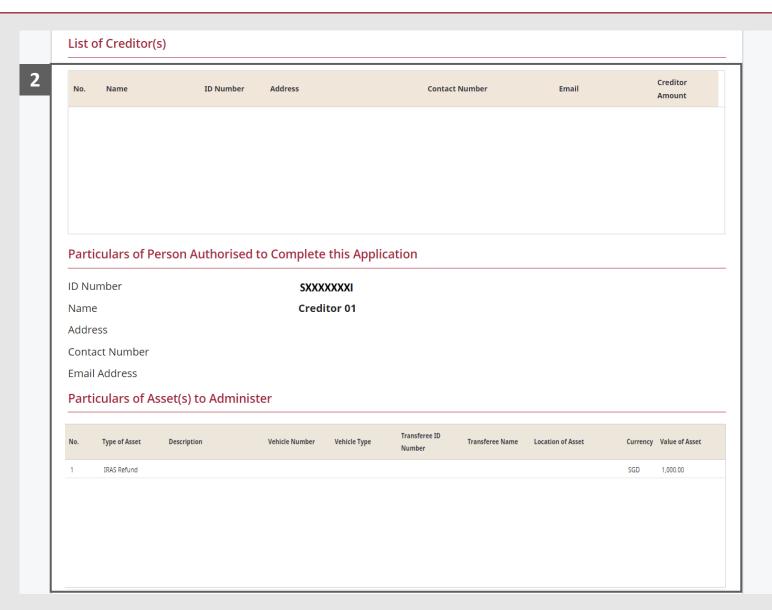
1 Review the information on the confirmation page.



Application to Lay Claim on Assets – Confirmation



2 Continue to review the information.

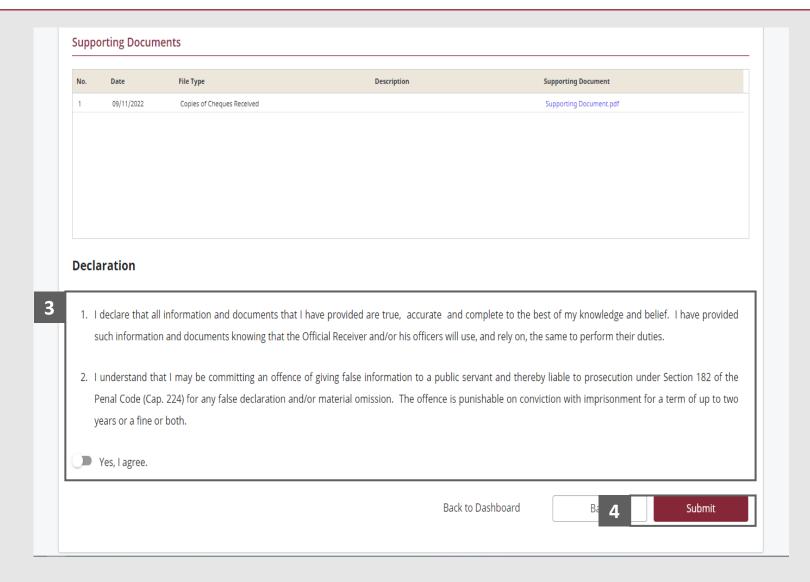


Application to Lay Claim on Assets – Confirmation



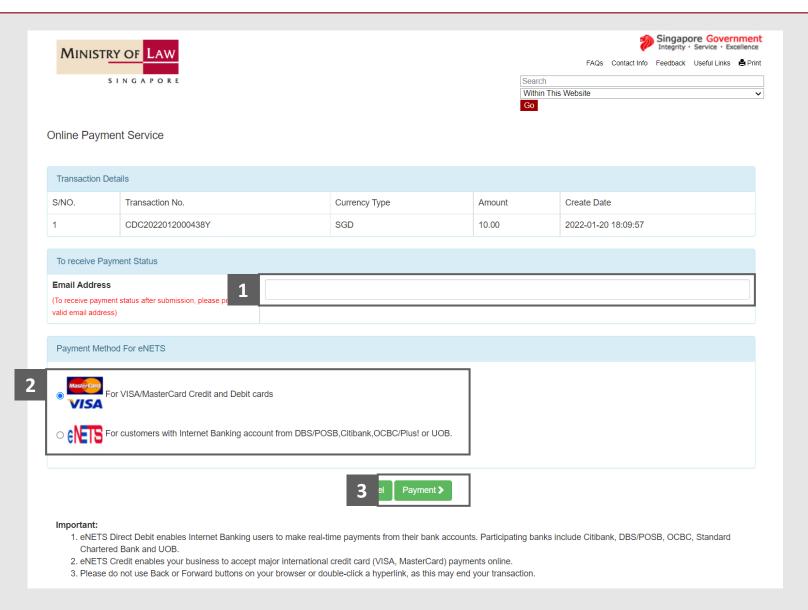
- Read the notes carefully and turn on the option to make the declaration.
- 4 Click on the **Submit** button.

Note: If UEN / Company
Number don't have an existing
case, system will auto create
DF case.



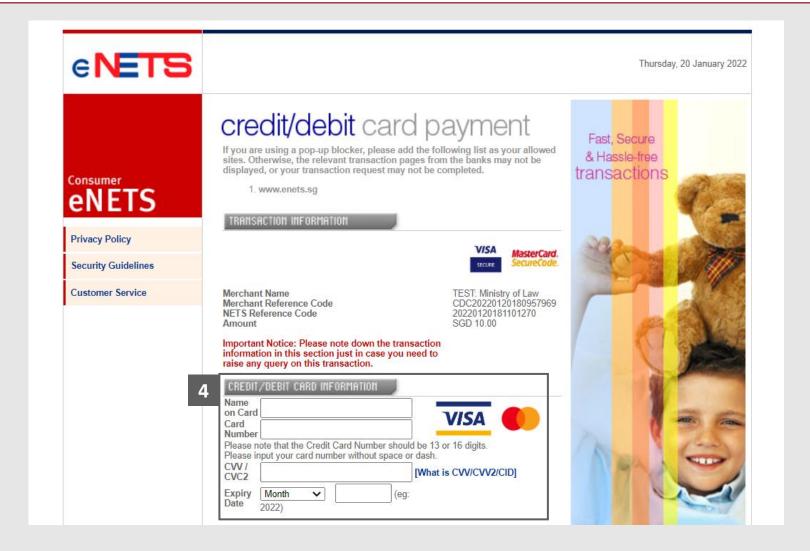


- 1 In the **Payment** page, enter the email address.
- 2 Select the **Payment Method**.
- 3 Click on the **Payment** button.



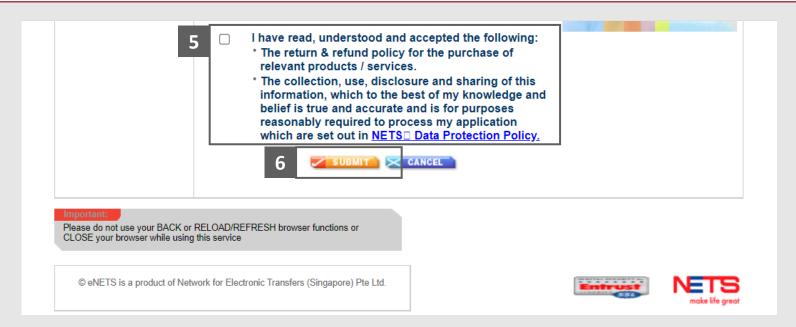


4 For VISA/MasterCard Credit and Debit cards, enter the Card information details.



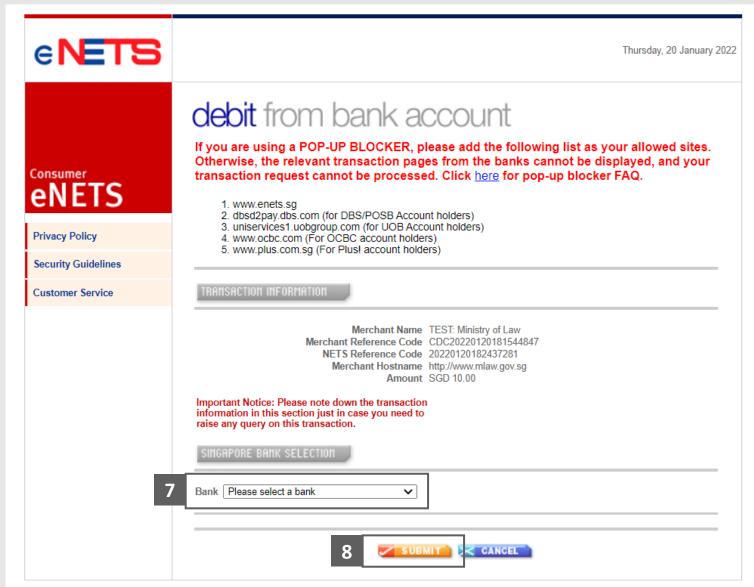


- Read the notes carefully and tick the checkbox to acknowledge the terms.
- 6 Click on the **Submit** button.





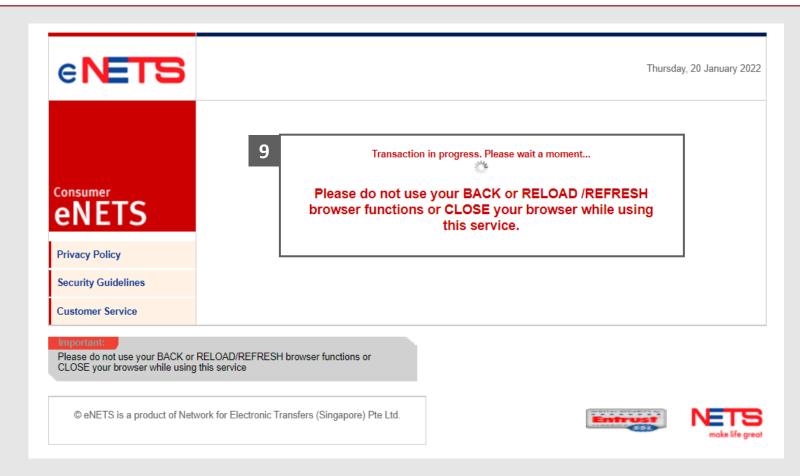
- For customers with Internet
 Banking accounts from
 DBS/POSB, Citibank,
 OCBC/Plus! or UOB, select the
 Bank Name.
- 8 Click on the **Submit** button.





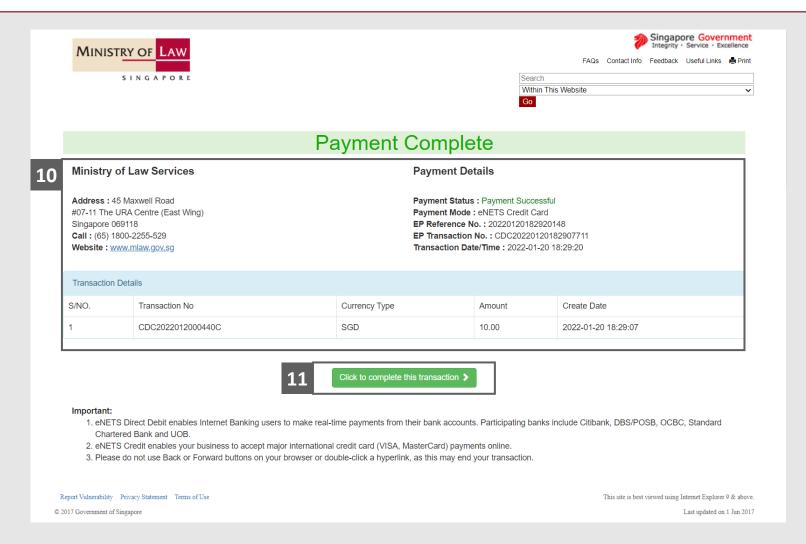
9 Wait for the system to process the Payment.

Note: Please do not use your BACK or RELOAD/REFRESH browser functions or CLOSE your browser while using this service.





- Verify the completed Payment transaction.
- Click on the Click to complete the transaction button to continue.



Application to Lay Claim on Assets – Acknowledgement



Click on the **Print** button to view the PDF document of the submitted application
You may also click on the **Back**to **Dashboard** button for the other F-services.

